

# Scanning and Mobility Reference Guide



**Solutions to  
Empower Productivity**

**Honeywell**

**Metrologic®**

Metrologic is now part of Honeywell

# productivity enabled



## **Introducing the new Dolphin® 9900 Mobile Computer— built to work harder so you can work smarter.**

The Dolphin 9900 delivers on the needs of today's businesses. You get the technologies to capture and communicate more information on the frontlines of your business—keeping you more connected with your employees, your customers and your supply chain.

Capitalize on gaining a new level of visibility to an enterprise on the move with integrated GPS, enabling you to better manage assets in the field and empowering them to be more efficient.

All of this power is combined into a solution that delivers the reliability you need for uninterrupted performance in the toughest environments.

The result: your mobile employees become productivity enabled to work smarter and achieve a competitive edge.

# Introduction

Everything from wireless security sensors to bullet-resistant materials, from avionics systems to industrial plant management solutions, is part of Honeywell's extensive, exclusive, ever-expanding technology portfolio. Honeywell is also a leading manufacturer of reliable high-performance data collection and communication solutions, including rugged mobile computers and bar code scanners. With the recent acquisition of Metrologic, Honeywell's product portfolio expanded significantly. Our product portfolio is now one of the broadest in the AIDC industry, providing you with a solution for virtually any application or need. We are focused on our customers and making sure that you can count on us to provide the best data collection and mobile solutions for your business.

## Honeywell



Metrologic is now part of Honeywell

Throughout this guide, an "H" is used to indicate Honeywell products. For more information about these **H** products, contact us at 1-800-782-4263 or visit [www.honeywell.com/aidc](http://www.honeywell.com/aidc).

An "M" indicates products from Metrologic. For more **M** information about these products, contact us at 1-800-436-3876 or visit [www.metrologic.com](http://www.metrologic.com).

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# Table of Contents

Hand-Held Scanners	2
Hands-Free Scanners	4
Bioptic Scanners, Industrial Fixed-Mount Scanners	5
Mobile Computers	6
OEM	8
Document Imaging, Self-Service Kiosk, Bar Code Verification	9
Software	10
Services and Professional Solutions	11



# Hand-Held Scanners

## LASER SCANNERS

**Warranty**  
3 yrs



### MS5145 Eclipse™

- Laser based-alternative with longer working range and wider scan field than typical CCD scanners
- CodeGate® data transmission is ideal for menu-scanning applications
- CodeSense® technology allows for PowerSave mode and automatic wake-up



**Warranty**  
MS9520/40: 5 yrs  
MS9535: 2 yrs

MS9520 Voyager  
MS9535 VoyagerBT  
**MS9540 VoyagerCG**



### MS9500 Voyager® Series

- Automatic trigger allows scanner to function as a hand-held or fixed presentation device
- CodeGate data transmission is ideal for menu-scanning applications
- Full scanner line offers models that decode all 1D bar codes including high density codes (MS9521/41 only) for application specific needs



**Warranty**  
5 yrs



### MS9590 VoyagerGS®

- Ergonomic design allows scanner to fit comfortably into a wide range of hand sizes
- Increased scan speed provides an aggressive solution for scanning all standard 1D codes
- Automatic in-stand detection aids in seamless presentation mode scanning
- Optional EAS integration increases efficiency by simultaneously deactivating security tags



**Warranty**  
2 yrs



### IS4225

- Wearable scanner fits comfortably on back of hand, preventing operational fatigue
- Automatic scanning facilitates speedy operation by eliminating the need for repeated button presses
- Mounts to virtually any device, taking up minimal space



## LINEAR IMAGERS

**Warranty**  
3 yrs



### MS3780 Fusion®

- Primary omnidirectional scan pattern increases throughput by scanning codes in any orientation
- Secondary single-line scan pattern facilitates targeted menu scanning
- Automatic in-stand detection facilitates seamless presentation mode scanning
- Optional EAS integration increases efficiency by simultaneously deactivating security tags



**Warranty**  
2 yrs



### 3200\*

- Performance and durability for basic linear scanning, at a value price
- Durable, with no internal moving parts
- User-friendly design features an ergonomic grip and index-finger trigger

\*product not available in the US



**Warranty**  
5 yrs

**3800g**  
3800gPDF  
3800gHD



### 3800g Series

- Optimal combination of scanning speed and read range to meet most application requirements
- Comfortable, lightweight design for scan intensive use
- Built to endure the rigors of high-use environments
- Specialized options for high-density and PDF bar code reading



**Warranty**  
3820: 3 yrs  
3800r: 5 yrs

3820  
**3800r**



### 3800r Series



















- Specialized for extended range scanning with integrated retail interfaces
- Optimal for use as an auxiliary scanner—minimizes lifting heavy or bulky items at the POS
- Coded or Bluetooth® cordless connectivity options



## Hand-Held Scanners

2D IMAGERS		
<b>Warranty</b> 3820i: 3 yrs 3800i: 5 yrs   <b>3820i</b> <b>3800i</b>	<b>Warranty</b> MS1690: 5 yrs MS1633: 2 yrs (SCANNER) 1 yr (BATTERY AND ADAPTER)   <b>MS1690 Focus</b> <b>MS1633 FocusBT</b>	<b>Warranty</b> 4820: 3 yrs 4600g: 5 yrs   <b>4820</b> <b>4600g</b>
3800i Series	MS1600 Focus® Series	4600g/4820
<ul style="list-style-type: none"> <li>Industrial-grade durability with impact-absorbing housing</li> <li>Environmentally sealed against dust and moisture intrusion, and withstands extreme temperatures</li> <li>Extended read range</li> <li>Corded or Bluetooth® cordless connectivity options</li> <li>FIPS 140-2 Certified Encryption option (3820i only)</li> </ul>	<ul style="list-style-type: none"> <li>Provides increased throughput for virtually all 1D and 2D bar code reading applications—including poorly printed or damaged bar codes</li> <li>Omnidirectional scanning eliminates the need to orientate the scanner to a bar code</li> <li>Avoid cable clutter and tangles with Bluetooth® wireless connectivity (MS1633 only)</li> </ul>	<ul style="list-style-type: none"> <li>High performance linear and 2D bar code scanning</li> <li>Durable, light-industrial construction ensures dependability</li> <li>FIPS 140-2 Certified Encryption option (4820 only)</li> <li>Disinfectant-ready housing option for healthcare environments</li> <li>Corded or Bluetooth® cordless connectivity options</li> <li>Bluetooth Interface Module Option (4820 only)</li> </ul>
   	      	        
<b>Warranty</b> 5 yrs   <b>4600r</b>	<b>Warranty</b> 4820i: 3 yrs 4800i: 5 yrs   <b>4820i</b> <b>4800i</b>	<b>Warranty</b> 6300: 5 yrs 6320: 3 yrs   <b>6300dpm</b> <b>6320dpm</b>
4600r Series	4800i Series	6000 Series
<ul style="list-style-type: none"> <li>Designed specifically for point of sale (POS) presentation scanning applications delivering enhanced functionality only possible with a 2D imager</li> <li>Presentation scanning performance on linear bar codes</li> <li>Enables drivers license reading for enhanced customer service applications such as e-forms and ID verification</li> </ul>	<ul style="list-style-type: none"> <li>Industrial-grade durability with impact-absorbing housing</li> <li>Environmentally sealed against dust and moisture intrusion, and withstands extreme temperatures</li> <li>FIPS 140-2 Certified Encryption Option (4820i only)</li> <li>Corded or Bluetooth® cordless connectivity options</li> <li>Bluetooth Interface Module Option (4820i only)</li> </ul>	<ul style="list-style-type: none"> <li>Custom DPM technology combines specialized illumination, optics and decoding software all optimized for DPM applications</li> <li>Easy-to-use software set-up tool optimizes the lighting, optics and decoding to ensure top performance in your environment</li> <li>Rugged, ergonomic design to withstand the most demanding environments</li> </ul>
       	        	      

### LEGEND

	Honeywell Product
	Metrologic Product
	Reads 1D bar codes
	Reads PDF bar codes
	Reads 2D bar codes
	Reads Postal bar codes
	Reads Direct Part Mark codes
	Reads OCR fonts
	Captures digital images
	Integrated EAS antenna
	Integrated scale
	Bluetooth compatible
	WiFi compatible
	GSM/GPRS compatible
	Integrated GPS technology
	Windows Mobile
	Windows CE
	IP-rated

**Honeywell**

# Hands-Free Scanners

## LASER SCANNERS

**Warranty**  
3 yrs

MS7120 Orbit  
**MS7180 OrbitCG**



**Warranty**  
3 yrs



**Warranty**  
3 yrs



**Warranty**  
2 yrs



### MS7100 Orbit® Series

- Customized depth-of-field for tight scanning
- Omnidirectional presentation laser bar code scanner engineered for first-pass read rate accuracy
- Contour shape enables it to be picked up for easy scanning
- CodeGate data transmission is ideal for menu-scanning applications (MS7180 only)



### MS3580 Quantum7®

- Custom configurable scan pattern
- Three modes of operation: raster, single-line or omnidirectional
- Various stand options which meet user needs
- Extremely aggressive with 1650 scans per second
- Small form factor



### MS7320 InVista®

- Built in RF EAS antenna increases efficiency by simultaneously deactivating RF EAS tags and decoding bar codes
- RS232 auxiliary port allows additional peripherals such as hand-held scanners to be connected
- Field-replaceable window minimizes downtime with quick and easy in-lane replacement



### MS7820 Solaris™

- Aggressively decodes high-density bar codes and optimizes checkout procedures
- Multiple on-board interfaces provide infrastructure protection and ensure compatibility with POS systems
- Diagnostic indicator decreases downtime with easy troubleshooting



## LASER SCANNERS

**Warranty**  
3 yrs



**Warranty**  
2 yrs



**Warranty**  
5 yrs



**Warranty**  
2 yrs



### MS7600 Horizon®

- Compact in-counter omnidirectional scanner
- Built in RF EAS antenna increases efficiency by simultaneously deactivating RF EAS tags and decoding bar codes
- RS232 auxiliary port allows additional peripherals such as hand-held scanners to be connected
- Glass and Diamonex window options



### IS1650

- Omnidirectional scanning eliminates the need to orientate the scanner to a bar code
- Scans/decodes all standard 1D and 2D bar codes
- CodeSelect™ technology scans up to seven bar codes in a single flash then outputs data in any predetermined order
- IR object detection provides activation for hands-free applications



OCR

### 4800p

- Extremely compact form-factor
- Integrated scanner and presentation stand with tray for scanning small POS items, reading bar coded 1D cards and capturing small images



OCR

### MS7580 Genesis™

- Superior motion tolerance provides aggressive scanning
- Intelligent multi-interface design reduces overall system costs
- TotalFreedom® expands scanner functionality by allowing formatting, parsing and decoding plug-ins to be loaded directly into the MS7580 instead of the host system



OCR



## Bioptic Scanners

### LASER SCANNERS

**Warranty**  
3 yrs



#### MS2300 StratosH®

- Six-sided, 360° scanner/ scale series optimizes checkout productivity with aggressive pass through scanning, regardless of product orientation
- Mettler Toledo dual interval scale withstands harsh checkout environments, offers a fast settling time and provides accurate, high resolution weighing
- StratosSYNC™ features independent vertical and horizontal scanning planes that ensure uptime



**Warranty**  
3 yrs



#### MS2122 StratosE®

- Smallest six-sided, 360° bioptic scanner in the market optimizes checkout productivity with aggressive pass through scanning, regardless of product orientation
- StratosSYNC features independent vertical and horizontal scanning planes that ensure uptime
- StratosSWAP™ provides field replaceable optical modules that minimize down time and lower costs



**Warranty**  
2 yrs



#### MS2400 Stratos®

- Five-sided, 360° scanner/ scale series optimizes checkout productivity with aggressive pass through scanning, regardless of product orientation
- Mettler Toledo dual interval scale withstands harsh checkout environments, offers a fast settling time and provides accurate, high resolution weighing
- StratosSYNC features independent vertical and horizontal scanning planes that ensure uptime



## Industrial Fixed-Mount Scanners

**Warranty**  
2 yrs

Tech7  
Tech8  
Tech10



#### Tech Series

- Omnidirectional and raster patterns scan bar codes in any orientation
- Short optical throw achieves close-range scanning in tight locations
- Rugged industrial housing withstands over 10 years of abuse by design



**Warranty**  
2 yrs

IS8550 HoloTrak  
IS8500 HoloTrak  
IS8300 HoloTrak



#### HoloTrak Series

- Holographic scanning technology generates large and aggressive scanning field
- Holographic omnidirectional scanning decodes skewed bar codes in any orientation
- Holo-Presentation mode automates operator processes with hands-free scanning



**Warranty**  
1 yr

iQ160, iQ165  
iQ185,  
iQ190



#### iQ Series

- High-resolution linear CCD camera reads and tracks both 1D and 2D bar codes at very high speeds with very small spacing
- Large field of view replaces multiple laser and complex imaging systems
- Remote diagnostics simplify system monitoring, troubleshooting and software upgrades



### LEGEND

**H** Honeywell Product

**M** Metrologic Product

**1D** Reads 1D bar codes

**PDF** Reads PDF bar codes

**2D** Reads 2D bar codes

**POSTAL** Reads Postal bar codes

**DPM** Reads Direct Part Mark codes

**OCR** Reads OCR fonts

Captures digital images

**EAS** Integrated EAS antenna

Integrated scale

Bluetooth compatible

**WiFi** WiFi compatible

**GSM** GSM/GPRS compatible

**GPS** Integrated GPS technology

Windows Mobile

Windows CE

**IPX** IP-rated

**Honeywell**

## Mobile Computers

**Warranty**  
1 yrs



### ScanPal®2

- Easy to use Windows-based application generator
- Offers optional "C" and "BASIC" compilers for more experienced programmers
- Back-lit display is easy to read in all lighting conditions
- Various accessory options make it easy to customize to any application



**Warranty**  
1 yr

SP5535 Optimus*SBT*  
**SP5500 Optimus*S***



### SP5500 Optimus*S*™ Series

- Backlit LCD display with adjustable font
- Outstanding feature set in lightweight form factor
- Cradle communicates RS232 and USB
- Fully charged battery lasts approx. 100 hours (Optimus*SBT* lasts approx. 36 hours)
- Multiple programming options (Optimizer, BASIC, C) accommodate varying skill levels



**Warranty**  
1 yr

SP5650 Optimus*RW*  
**SP5600 Optimus*R***



### SP5600 Optimus*R*™ Series

- IP65-rated design and 1.2 m shock provide protection against harsh environments
- Durable plastic housing with integrated rubber reinforces construction
- Rechargeable battery offers 200 hours of continuous operation
- Ergonomic design with large, backlit keys facilitates comfortable one-handed operation



**Warranty**  
1 yr



### SP5700 Optimus*PDA*™

- Microsoft Windows® CE.net and a PXA270 520MHz processor combine to offer a powerful, familiar and easy-to-use platform
- IP54-rated design and 1.5 m shock provide protection against harsh environments
- Multiple wireless communication options increase data-transfer efficiency
- Lightweight, ergonomic design



**Warranty**  
1 yr



### Dolphin® 7600

- Full mobile computing functionality in a light-industrial, compact and extremely ergonomic design—optimized for comfortable one-handed use
- Built for reliability in light-industrial environments
- Full wireless connectivity—GSM/GPRS, 802.11b/g and Bluetooth for real-time communication—anytime, anywhere
- Shift-Plus™ battery life for 10+ hours of continuous use



**Warranty**  
2 yrs



### Dolphin® 7850

- Optimized design for high-volume in-premise scanning, featuring an integrated pistol grip and easy-to-view upward angled display
- Industrial-grade design to ensure reliability in harsh, high-use environments
- Wireless connectivity to enterprise networks and cordless peripherals through integrated 802.11b/g and Bluetooth®
- Flexible data capture options—imaging technology for standard scanning applications or laser options for extended range scanning
- Shift-Plus™ battery life for 10+ hours of continuous use



# Mobile Computers

**Warranty**  
2 yr



## Dolphin® 7900

- Industrial PDA-style design
- Full wireless connectivity—GSM/GPRS, 802.11b and Bluetooth® for real-time communication—anytime, anywhere
- Integrated GPS technology enabling location-based applications for improved operator efficiency and more effective field asset management
- Shift-Plus™ battery life for 10+ hours of continuous use



**Warranty**  
2 yrs



## Dolphin® 9550/9551

- Full PDT designed for in-premise and long-range scanning applications
- Ergonomic pistol grip and large screen for comfort and ease of use
- Wireless connectivity to enterprise networks and cordless peripherals through integrated 802.11b and Bluetooth®
- Laser scanner for extended range scanning (Dolphin 9551)



## NEW PRODUCT

**Warranty**  
2 yrs



## Dolphin® 9900

- True industrial-grade durability to ensure reliability in rugged mobile applications
- Optimized design—user-preferred features including angled scan engine and integrated finger saddle
- Full wireless connectivity—integrated GSM/GPRS, 802.11b/g and Bluetooth for real-time communication—anytime, anywhere
- Integrated GPS technology enabling location-based applications for improved operator efficiency and more effective field asset management
- Shift-Plus™ battery life for 10+ hours of continuous use



### LEGEND

**H** Honeywell Product

**M** Metrologic Product

**1D** Reads 1D bar codes

**PDF** Reads PDF bar codes

**2D** Reads 2D bar codes

**POSTAL** Reads Postal bar codes

**DPM** Reads Direct Part Mark codes

**OCR** Reads OCR fonts

Captures digital images

**EAS** Integrated EAS antenna

Integrated scale

Bluetooth compatible

WiFi compatible

**GSM®** GSM/GPRS compatible

**GPS** Integrated GPS technology

Windows Mobile

Windows CE

IP-rated

**Honeywell**

# OEM

## LASER SCANNERS

**Warranty**  
2 yrs



### IS4125

- IR activation for hands-free scanning
- Metal housing offers protection against accidental damage
- Compact design allows for integration into small devices



**Warranty**  
2 yrs



### IS4813

- Delivers aggressive scanning of 1D bar codes as small as 4 mil
- Miniature design fits easily into OEM devices
- Mounting holes facilitate quick and easy integration



**Warranty**  
2 yrs



### IS3480

- Sweet-spot mode determines ideal mounting location for users
- Unique shape allows mounting in slim profile systems
- Single-line mode aids in scanning items that contain multiple bar codes or selecting bar codes from a menu
- Aggressive, reliable scanning



**Warranty**  
2 yrs



### IS220

- Rugged, high-speed omnidirectional scan engine is ideal for reverse vending and other industrial applications
- Self diagnostics and remote monitoring minimize down time



## LINEAR IMAGERS

**Warranty**  
2 yrs



### 3800E

- Cost-effective high-performance linear barcode scanning
- Compact, easy-to-install configuration
- Windows-based programming tools provide easy set-up and configuration
- Fast, accurate PDF417 decoding (3800EPDF model)



**Warranty**  
5 yrs



### 3900

- The performance of the 3800E, packaged for fixed-position reading applications
- Bright, sharp aiming line
- Presentation mode scanning capability
- Three convenient connectivity options: Keyboard wedge, RS232 serial interface, or USB



## 2D IMAGERS

**Warranty**  
2 yrs

IS4910  
IS4920



### IS4900 Series
























- Large field of view and scanning area for easy scanning
- Low power consumption is ideal for battery-powered devices
- Supports the widest set of 1D and 2D symbologies
- Aggressive scan performance on poor-quality bar codes





















### 5000 Series

- Ultra-compact design that can be easily integrated into a variety of devices
- Reads virtually all linear and 2D bar codes, plus postal codes and OCR fonts
- Captures digital images



Document Imaging	Self-Service Kiosk
<b>Warranty</b> 3 yrs  	<b>Warranty</b> 1 yr  
<b>4800dr</b>	<b>Image Kiosk™ 8570</b>
<ul style="list-style-type: none"> <li>Imager, stand and document tray work together as an integrated document imaging solution</li> <li>Enables imaging documents up to 8.5" x 11" or A4 in size and ensures crisp images regardless of document or font color</li> <li>Reliable technology with no moving parts</li> </ul>	<ul style="list-style-type: none"> <li>Small footprint, taking up minimum floor space</li> <li>Finger-touch navigation</li> <li>Fast and intuitive bar code reading of all linear and 2D bar codes</li> <li>Microsoft® Windows® CE 5.0 operating system</li> <li>Integrated magnetic stripe reader</li> </ul>
    	     
Bar Code Verification	
<b>Warranty</b> 2 yrs QC 800 QC PC600 <b>QC 890</b> 	<b>Warranty</b> 1 yr 
<b>Quick Check® Series</b>	<b>Quick Check On-Line Verifier</b>
<ul style="list-style-type: none"> <li>Easy set-up and operation</li> <li>Interchangeable optical input devices—choice of mouse wand, pen wand or hand-held imager</li> <li>Bluetooth wireless connectivity</li> <li>Rechargeable battery eliminates power cables</li> <li>Simple results storage—save scan results as data files and/or ASCII text files</li> </ul>	<ul style="list-style-type: none"> <li>Multiple scanning methods—provide reflectance, dimensional and format measurements</li> <li>Flexible optical configurations—allows reading and verifying higher-density or low-contrast symbols</li> <li>Simple set-up—Windows®-based software is easy to install and use</li> </ul>
   	 

LEGEND	
	Honeywell Product
	Metrologic Product
	Reads 1D bar codes
	Reads PDF bar codes
	Reads 2D bar codes
	Reads Postal bar codes
	Reads Direct Part Mark codes
	Reads OCR fonts
	Captures digital images
	Integrated EAS antenna
	Integrated scale
	Bluetooth compatible
	WiFi compatible
	GSM/GPRS compatible
	Integrated GPS technology
	Windows Mobile
	Windows CE
	IP-rated

**Honeywell**



## Software

### SOTI MobiControl

- Enables centralized remote management of Dolphin mobile computers and image kiosk solutions
- Tracks hardware and software assets
- Performs scheduled or ad-hoc file/data synchronization
- Compatible with Dolphin mobile computers

H

### PowerNet Twin Client

- Connects Dolphin WLAN mobile computers directly to host applications via TN3270, TN5250 or TNVT terminal emulation and industry-standard TCP/IP protocol
- Enables customized functionality for wireless data collection including keyboard mapping, automated login capabilities and pass-through printing
- Simplifies integration of Dolphin WLAN mobile computers into a variety of mainframe and open system application environments
- Compatible with Dolphin 7600, Dolphin 7850, Dolphin 7900, Dolphin 9500 Series, Image Kiosk 8560

H

### ITScript Net

- Allows programmers and non-programmers to quickly and easily write effective data collection applications
- Saves development time by testing data collection applications before deployment
- Compatible with Dolphin 7600, Dolphin 7850, Dolphin 7900, and Dolphin 9500 Series

H

## NEW PRODUCT

### EasyID™

- Parses bar code data found on government-issued identification cards for applications involving age verification or automatic electronic form population
- Eliminates the need for host system software to process the encoded information contained within 1D and 2D bar codes found on government-issued identification
- Compatible with MS7580 Genesis, MS1690 Focus, MS1633 FocusB7, IS4920 and IS1650

M

### Omniplanar™ SwiftDecoder™

- Provides hand-held scanners with snappy performance and fixed scanners with industry-leading decode times
- Increases read rates of damaged and poorly printed real-world bar codes
- True 360° omnidirectionality increases ease-of-use and first-pass reads

M

### Omniplanar™ SwiftDimension™

- Enables existing fixed-position automatic identification imaging systems to capture accurate two-dimensional measurements of objects within 0.5", eliminating the need for costly or bulky dimensioning equipment
- Maximizes uptime and reduces maintenance by eliminating additional hardware components

M

### Omniplanar™ SwiftJPEG™

- Achieves significantly higher compression ratios than standard JPEG compressors
- Preserves critical image detail for review purposes
- Increases image storage capacity by 20–30 times

M

### Omniplanar™ SwiftOCR™

- Provides existing AIDC imaging devices with high-speed optical character recognition (OCR) of OCR-A, OCR-B and MICR characters, without needing additional OCR dedicated hardware
- Templated-OCR software designed specifically for AIDC hardware reduces costs associated with full-page-OCR software

M

### Omniplanar™ SwiftVerify™

- Allows existing AIDC hardware to quickly and accurately verify 1D and postal bar codes based on ISO/IEC, ANSI and MERLIN specifications
- Authenticates verification results with a single pass over a bar code instead of traditional multi-swipe methods
- Increases workplace efficiencies by allowing operators to both scan and verify with a single piece of AIDC hardware

M

## Services and Professional Solutions

### Service Made Simple\*

**Honeywell's solution for customers who require easy, hassle-free repair service for their hand-held imagers and Dolphin® mobile computers.**

Service Made Simple is an affordable solution to help ensure front-line devices are always operating at top performance.

- Full Comprehensive Coverage—devices are covered for normal wear & tear or accidental breakage
- Three-Day Turnaround Promise—products will be serviced in three days and shipped back via overnight delivery
- Value-Add Maintenance—engineering changes, such as firmware upgrades, will be implemented on your devices during the repair process at no extra cost



### Service Plans\*

**Metrologic's Silver and Platinum service plans extend the protection of the standard product warranty.**

The Silver plan offers a 10-day, in-depot turnaround with paid shipping for factory defects. The Platinum plan includes coverage for normal wear and tear, accidental damage and factory defects. Platinum offers one-day in-depot turnaround with paid shipping.

- Minimize downtime with quick turnaround service
- Include convenient, timesaving and hassle-free assistance with the returns authorization process
- Reduce total cost of ownership
- Eliminate costly, unanticipated repair bills
- Deliver peace of mind by ensuring coverage beyond standard manufacturer's warranty



### Professional Services

**Our team of Honeywell professionals and business partners can assist you with in-depth solution planning and project execution, ranging from site analysis and consulting to software application development and system installations—all helping to ensure that your project goals and long-term needs are met.**

#### Software Services

Our software consultants and business solution partners work as an extension of your development team to understand your specific software application requirements and help you build an application that best suits your business needs.

#### Equipment Configuration and Staging

Device staging and configuration can be an extremely inefficient process to manage internally. We have the ability to save you time and money, improving your overall ROI—by providing devices completely configured for a full “out of the box” solution.

#### Custom Hardware Configuration

Specifically designed for enterprise-class customers with unique requirements, we offer the option to customize your hardware solutions in a variety of ways to optimize usability in specific applications.



**Honeywell Security & Data Collection**

Honeywell Imaging & Mobility

[www.honeywell.com](http://www.honeywell.com)

**For more information on Honeywell products:**

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**Honeywell**